



warranty

CeramicSteel Surface: Lifetime warranty

All porcelain-enameled surfaces and/or products made with CeramicSteel will retain its writing and erasing qualities and maintain its gloss variance and color consistency for the life of the building or for as long as the product is in use, whichever comes first.

Panel Construction and Mobile: 10 year limited warranty

All panels, including but not limited to products made with CeramicSteel or glass surfaces, under normal atmospheric conditions and when sealed from moisture, will not delaminate from the substrate or warp for a period of 10 years. All Mobile products, when used under normal conditions, will perform as intended for a period of 10 years.

Tackboards and Accessories: 2 year limited warranty

All accessories, including but not limited to toolbar and round magnetic eraser, when used under normal conditions will perform as intended for a period of 2 years. Consumables like markers and chalk sticks are not covered by the Accessories warranty. All tackboards, when used under normal conditions, will perform as intended for a period of 2 years.

Should any failure to conform to this warranty become apparent, then, upon written notice from the customer, manufacturer will correct such nonconformity by repair or replacement. Correction in the manner provided above shall constitute a fulfillment of all liabilities of manufacturer with respect to the quality of the CeramicSteel. The warranty is applicable only under normal usage and maintenance and does not cover defects caused by improper handling, vandalism or abuse, or arising from failure to follow manufacturer's instructions and recommendations for maintenance.

The warranty is voided if any modifications are made to the products by the customer or other trades with or without manufacturer's written consent or prior knowledge. The warranty does not include the cost of removal or reinstallation. This warranty is effective as of August 31, 2020, and supersedes the terms and conditions of all prior surface warranties issued to the customer by manufacturer.

This limited warranty is the sole remedy for product defects and no other express or implied warranty is provided, including but not limited to any implied warranties of merchantability or fitness for a particular purpose. Manufacturer shall not be liable for consequential or incidental damages arising from any product defect.